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# **Effectiveness of Persuasive Media on Risk Oriented Habits**

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## ABSTRACT

The study was conducted in Haryana and Rajasthan states covering a sample of 200 respondents (100 male and female each) from two villages and two slum areas of each state. Print (VCD) as well as electronic media (Booklet) was developed, standardized and exposed to the selected respondents on five risk oriented habits viz; use of tobacco; drinking alcohol; and poor environmental, eating and personal habits. There was significant gain in knowledge about health hazards due to all the five risk oriented habits. The gain in knowledge about persuasive messages on consumption of tobacco was highest followed by use of alcohol, poor personal, environmental and eating habits. Direct impact of persuasive messages was perceived in term of ease in understanding and following which would help the respondents in dealing with the related problems immediately. Indirect impact of intervention programme was perceived in terms of changes in the habits in the coming time as it has improved consciousness, confidence and motivation to deal with the risk oriented habits.

Key words: Risk Oriented Habits, media, knowledge, impact, parameters

#### Introduction

Health risk communication has become the subject of scientific research within the last decade only. What the general public thinks and perceive about health risks is of paramount importance. People in general have the tendency to either overestimate or underestimate certain risks. In lifestyle related risk oriented habits such as smoking, alcohol and sexual behaviour, public concern regarding health risks is sometimes much less than the experts feel to be appropriate as risk is controlled by personal efforts. For example most smokers can think of some distant relative who rolled his own cigarettes, smoked heavily and yet lived to the age of 90 while few others might have firsthand experience of people suffering from smoking-related disease. Also in a survey of mass media reports in the United States on emerging and chronic health hazards like severe acute respiratory syndrome (SARS), bioterrorism, West Nile Fever, AIDS, smoking and physical inactivity were counted for the year 2003. SARS and bioterrorism killed less than a dozen people in 2003, but together generated over 100,000 media reports, far more than those covering smoking and physical inactivity, which kill nearly a million Americans (Bomlitz and Brezis, 2008). So there is an increasing need for health risk communication in present era as it has been estimated that about 36.0 % of men population smoke compared to 8.0 % of women, globally and claiming about 4.9 million lives annually (Verma, 2008). Alcohol causes nearly 4.0 % of deaths worldwide, more than AIDS, tuberculosis or violence (WHO, 2010). Pollution of freshwater is a problem for about half of the world's population. Each year there are about 250 million cases of water-related diseases, with roughly 5 to 10 million deaths (Ranjan, 2011). Malnutrition kills 5 million children every year killing one child every 6 seconds, 57 million children are underweight and more than 50.0 % of deaths in 0-4 years are associated with malnutrition (Rekha, 2010).

India has come a long way being on the verge of putting gory pictures on cigarette packs to, inscribing statutory warning "Cigarette Smoking is injurious to Health" (from 1975). On 2nd November, 2001, the Supreme Court passed an order that smoking in public places is a punishable offence subsequently passing an act in 2003 according to which advertisement on cigarettes and tobacco products were prohibited. The fact is that there is widespread ignorance and majority of the population is not aware of these legal sanctions. The present study was thus designed to address the specific objective of development and effectiveness assessment of persuasive media on risk oriented habits

#### Methodology

The present study was carried out in Haryana and Rajasthan states. The two district headquarters namely Hisar and Jodhpur from Haryana and Rajasthan, respectively were selected purposively on the basis of proximity and convenience of the researcher. One village in proximity of five to seven kilometers of each of the selected district headquarter was selected at random. Consequently two villages namely

Patan from Hisar and Jhanwar from Jodhpur were selected for the purpose. Similarly one slum area from the selected district headquarters i.e. labour colony from Hisar and Nat basty from Jodhpur were selected at random. Total sample of 200 i.e. 100 each with rural and slum background covering 100 men and 100 women were included for the purpose of the study.

Risk oriented health habits in present study were operationalized as habits or action taken by an individual which causes a disease or danger to health resulting from exposure to a lifestyle influence. The risk oriented health habits included in the study were use of tobacco, drinking alcohol, poor environmental, eating and personal habits based on experts' judgment.

The data were collected into three phases i.e. denvelopment, intervention and assessment.

During development phase, media was developed and standardized in the form of print (module) as well as electronic form (VCD) on five risk oriented health habits. The media package contained information on the causes and effects of risk oriented habits along with perceptual aspects in the form of photographs and hard facts as knowledge alone can't help individuals to change their mind set. The media was developed in Hindi as well as English. The intervention phase included rapport and environment building with the respondents. Thorough discussion was held with the respondents before, during and after media exposure Lectures were delivered by the researcher at the initial stage of intervention phase. In continuation the electronic media package was introduced to the respondents.

Under third phase, impact assessment of the media containing persuasive messages was measured in terms of three aspects viz. changes in the behavioral components, the type of impact the developed media was able to create on the respondents and effectiveness of media in terms of selected parameters. Paired't' test was used to know the differential gain in knowledge and change in opinion of the respondents about selected risk oriented health habits..

## Results

**Changes in knowledge about hazards of risk oriented habits:** The results of the study revealed that knowledge gain about health hazards due to use of all the risk oriented habits i.e. use of tobacco, drinking alcohol, environmental habits, poor eating habits and personal habits habits was found significant. As the knowledge statements for each of the selected habit were 10, therefore there was no need to calculate pre, post or gain in knowledge in percentage. The knowledge data based on mean scores are given in Table 1.The gain in knowledge about persuasive messages on consumption of tobacco was highest (6.68) followed by gain in knowledge about message on use of alcohol (5.64), personal habits (5.45), environmental habits (5.16) and eating habits (5.08).It can therefore be concluded that the persuasive message exposure related to all the five selected risk oriented health habits was successful in changing the knowledge of respondents significantly.

Habit (Maximum score 10 for each)	Pre exposure (mean)	Post exposure (mean)	Gain in knowledge	ʻt' value
Use of tobacco	1.43	8.11	6.68	31.31*
Use of alcohol	2.52	8.16	5.64	25.13*
Poor environmental habits	1.53	6.69	5.16	22.28*

Table 1: Changes in knowledge about hazards of risk oriented habits

Poor eating habits	1.93	7.01	5.08	20.49*
Poor personal habits	2.67	8.13	5.45	23.05*

\* significant at 5 % level of significance

## Perceived impact of the persuasive messages

Two types of impact i.e. direct /quantitative impact and indirect/ qualitative impact of exposing persuasive media to the respondents were as assessed. Table 2 indicates the type of impact perceived by respondents after. Direct impact was perceived in term of five ways and it was found that more than 80.0 % of the respondents perceived that intervention on persuasive messages was easy to understand and follow (84.0 %) and will also help the respondents in dealing with the risk oriented habits immediately (83%). The intervention through media exposure was perceived to help in improving the knowledge, opinion and perception about risk oriented habits (80.0 %). Majority of the respondents also perceived that such messages will also help them to dealing with the risk oriented habits in coming time (76.0%) and 49.0 % of the respondents indicated their will to change the risk oriented habit from the day of intervention itself.

Maximum number of respondents perceived the indirect impact of intervention programme in terms of change in their habits in the coming time (87.5) followed by the respondents who were of the view that though the specific impact of intervention programme is difficult to spell out, however, it is going to impact their lives (79.5) certainly. Improved consciousness, confidence and motivation to change the habits was reported by 58 .0 % of respondents. Two types of indirect impact i.e. improvement in health of the family members and monitory benefits were perceived by comparatively less number of respondents (26.5% and 24.5%, respectively).

Impact	Impact statement/ Item	Number	Percent	
		168		
Direct/quantitati	Direct/quantitati Persuasive messages were easy to understand and		84.0	
ve impact	follow.			
	The messages will help me in dealing with the risk	166	83.0	
	oriented habits immediately			
	The intervention has improved my knowledge,	160	80.0	
	opinion and perception about risk oriented health			
	habits			
	It will help me in dealing with the risk oriented habits	152	76.0	
	in coming time.			
	I wish to change my habits from today itself	98	49.0	
Indirect/qualitati	It will help to improve my habits in the coming time.	175	87.5	
ve impact	Certainly there will be impact of the persuasive	159	79.5	
	messages, but is difficult to make out now.			
	It has improved my consciousness, concern,	116	58.0	
	confidence, vision and motivation to change my			
	habits.			
	It will help in improving the health of whole family.	53	26.5	
	It will lead to monitory benefits	49	24.5	

## Table 2: Perceived impact of the persuasive messages (n=200)

#### Effectiveness of persuasive media in terms of selected parameter

The inventory to measure the effectiveness of module as perceived by respondents containing 10 parameters of effectiveness was developed. The results are shown in Table 3 indicating which parameter

of media was perceived as most/ least effective by the respondents. Audibility of media with mean score of 2.43 was perceived as maximum by majority of the respondents followed by visual appeal (2.22), consistency of speed (2.21), content presentation (2.12), comprehension of the content (2.10) and sequence of the content (2.11). These seven parameters were perceived between effective to most effective. Organization of the content (1.99), language (1.97) and readability (1.86) of persuasive media were perceived between least effective to effective.

Sr. No.	Parameters	Effectiveness			Tatal		
		Most effective (3)	Effective (2)	Least effective (1)	Total score	WMS	Rank
1.	<b>Content presentation</b>	62 (186)	100 (200)	38 (38)	424	2.12	IV
2.	Visual appeal	68 (204)	109 (218)	23 (23)	445	2.22	II
3.	Audibility	117 (351)	52 (104)	31 (31)	486	2.43	Ι
4.	Readability	50 (150)	72 (144)	78 (78)	372	1.86	Х
5.	Organization of the content	53 (159)	92 (184)	55 (55)	398	1.99	VIII
6.	Sequence of the content	76 (228)	71 (142)	53 (53)	423	2.11	VII
7.	<b>Relevance of the content</b>	79 (237)	69 (138)	52 (52)	427	2.13	VI
8.	Consistency of the speed	89 (267)	64 (128)	47 (47)	442	2.21	III
9.	Language	41 (123)	112 (224)	47 (47)	394	1.97	IX
10.	Comprehension of the content	63 (189)	94 (188)	43 (43)	420	2.10	V
Tota	Total score= 4231						

Table 3: Effectiveness of persuasive media in terms of selected parameter (n= 200)

Figures in parenthesis indicate weighted score

## **Discussion and Conclusion**

The results of the study revealed that there was significant difference in knowledge about health hazards or consequences due to selected risk oriented health habits i.e. use of tobacco, drinking alcohol, environmental habits, poor eating habits and personal habits showing the effectiveness of the developed media. The media exposure containing persuasive messages on risk oriented habits impacted the respondent directly as well as indirectly. The selected media covered persuasive messages on risk oriented habits in terms of hard facts and images may be used not only by the health department but also by the persons like extension workers, government functionaries, NGOs, rehabilitation centers, etc. who are directly or indirectly associated with health promotion. The bilingual quality of media (English as well as Hindi) widens its scope of utilization by professionals as well as local/ rural people.

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